

ÉCHO PROGRAM ENROLMENT OR RENEWAL FORM

1. TYPE OF APPLICATION (Check the one applicable to you)

ENROLMENT ☐ RENEWAL ☐

New STO customer Yes ☐ No ☐

Paratransit customer Yes ☐ No ☐

2. CUSTOMER CONTACT INFORMATION *Mandatory information

First name*

Last name*

Year and month of birth (YYYY/MM) *

City*

Postal code

Best way to contact you : Telephone

Email

Telephone*

Email

3. CONTACT'S INFORMATION (If required)

Do you require assistance to contact us?

Yes

No

If no, please proceed to section 4

If yes, please provide your contact's information :

First name

Last name

Telephone

Email

4. CUSTOMER'S CURRENT STATUS AND REQUIRED SUPPORTING DOCUMENTS

Social assistance recipient :

Please provide a copy of your latest **Claim** slip provided by the ministère de l'Emploi et de la Solidarité sociale.

Newcomers in Canada (within the previous 12 months) :

Please provide a copy of one of the following documents:

- **Confirmation of Permanent Residence** issued by Immigration, Refugees and Citizenship Canada.

OR

- Both sides of the **Permanent Resident Card**.

OR

- **Refugee Protection Identity Document** issued by Immigration, Refugees and Citizenship Canada.

Person whose family income is under the low-income cut-off (LICO) after tax, according to Statistics Canada :

Please provide a copy of the latest **GST/HST credit notice** issued by the Canada Revenue Agency (CRA).



STO

Société de transport
de l'Outaouais

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- ☐ I have read Annex 1 and agree to the terms and conditions therein.*
- ☐ I have read Annex 2 concerning the use of personal information collected for enrolment in a program.*
- ☐ I agree to receive from the STO any promotions or surveys on public transit.
- ☐ I attest that the information provided is accurate and true.*

*Mandatory information

Customer's signature* :

Date* :

For additional information, write to echo@sto.ca or call 819-770-3242. To check the current fares grid, go to sto.ca/fares.

FOR INTERNAL USE ONLY

No Client :

Preuve d'adresse Gatineau présentée :

- ☐ Permis de conduire
- ☐ Bail
- ☐ Facture de service
- Internet/câble
 - Cellulaire
 - Électricité/gaz naturel
 -
- ☐ Déclaration solennelle
- ☐ Autre preuve :

Document remis selon statut :

- ☐ Carnet de réclamation (mois courant ou précédent)
- ☐ Document Nouvel arrivant -12 mois
Date « Devenu RP le » ou « Délivré le » :
- ☐ Relevé de TPS/TVH
Année de base :

État de la demande : Acceptée ☐ Refusée ☐ Envoyée en approbation ☐ Lettre de confirmation remise ☐

Agent SRC :

Date réception :